

The Georgia Telecommunications Equipment Distribution Program

"I could not afford to buy the expensive telecommunications equipment I needed...I am so grateful that the Georgia Telecommunications Equipment Distribution Program reached out to me."

Founded in March 2003 by the Georgia State Legislature and managed by the Public Service Commission, the Georgia Telecommunications Equipment Distribution Program (TEDP) provides free Telecommunications equipment to qualified applicants who have hearing or speech impairment. GACHI is responsible for administering the program, distributing the equipment, and providing training sessions.

Individuals can use their equipment to call anyone through Georgia Relay, simply by dialing 7-1-1. For more information about Georgia Relay, please call 1-800-787-6710.

What is the application process?

To apply, individuals must complete an official application and submit several supporting documents; including proof of income, certification of Georgia residency, proof of phone service in their home and a certificate of need form. Applications can be sent via e-mail, regular mail, or fax. They can also be hand delivered to GACHI office.

How do I know if I qualify?

Once you submit your application, we review it carefully before making an eligibility decision. If you qualify for assistance, you will receive a call from your newly assigned TEDP trainer to arrange an in-person interview. During this interview, your trainer will help you select the best equipment for your needs.

If you are found ineligible, you will receive a letter from the TEDP coordinator explaining the reason(s) for your rejection.

What kinds of equipment are available?

- TTYs (text telephones)
- Hands-free phones
- Amplified and Voice Carry Over (VCO) phones
- Visual alerts
- And much more!

What if I need help using my new equipment?

Free equipment training is provided for all approved TEDP applicants. Once you select your equipment, your assigned trainer will teach you how to use it properly and answer any questions you may have.

When and where do TEDP workshops take place?

TEDP workshops are held on a monthly basis at various locations throughout the state. For a workshop schedule, or to request a workshop for your organization, call 1-800-541-0710 (voice/TTY).

To learn more ...

Call 404-297-9461 (voice/TTY) or 1-888-297-9461 (voice/TTY)
Or you can visit www.gachi.org.

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